

Delivery Master

Take control of your deliveries with Delivery Master Proof of Delivery module from TSH

MDS Delivery Master gives you greater control over the customer delivery process and provides complete electronic delivery records for your company to track performance and assist collections.

Delivery Master allows you to track and control the shipment and delivery of customer orders from the shipping dock right to your customer's hands. It ensures that the correct packages are delivered to each customer, and captures an electronic delivery signature for your records.

Improve Delivery Accuracy

Missed, lost or delayed shipments result in collection and customer service nightmares. Delivery Master provides an enhanced level of control to the delivery process improving accuracy and minimizing potential problems. Delivery Master controls the loading of each truck, and downloads an electronic itinerary to each driver's hand-held PDA device. A bar coded label is created for each carton at the MDS verification station(s). As each package is loaded onto the truck, it is scanned to ensure that it belongs on that truck. After the truck is loaded, any missing packages are displayed on the PDA—virtually eliminating loading errors.

Create More Complete Delivery Records

As each delivery is made, the driver scans the package's barcode, to ensure the right package is being delivered. When the delivery is complete, the PDA displays any missing packages. Lastly, the customer's signature is captured electronically for delivery verification. When the driver returns, Delivery Master uploads the captured information and verifies the delivery information. Captured signatures are stored for your permanent records, carton counts are verified,



With Delivery Master, proof of each delivery is captured electronically via a hand-held device and is easily available throughout your enterprise.



Benefits of Delivery Master

The MDS Proof of Delivery Module tracks the delivery of the customer's shipment from your shipping dock to his receiving location. By utilizing bar code and portable data entry (via PDA) equipment technology, the system ensures that;

1. Each box is placed on the correct truck
2. Each carton is delivered to the correct customer
3. The customer's signature, date and time, and number of cartons delivered are recorded and returned to the enterprise system.
4. The delivery information is easily available to everyone on the enterprise system, and can be reprinted, and/or faxed or E-mailed to the customer (The MDS Document Management System required for faxing and/or E-mail integration).

Monitor Driver Performance

Several key reports are produced from Delivery Master covering: date and time of each delivery, delivery discrepancies and elapsed time between deliveries, so that specific driver performance can be monitored.

Quick Access to Electronic Proof of Delivery

Customer signatures are captured and added to the database so that they are available for inquiry, and printing on customer invoices. In addition, if the MDS Document Management System (DMS) is also installed, proof of delivery information can easily be faxed or e-mailed to the customer. This instant access to proof of delivery will help improve customer service, collection rates and billing turnaround. The software is designed to operate either on a stand-alone basis or as an integrated portion of the MDS (Master Distribution System) enterprise system.

For more information on Delivery Master and Master Distribution System from The Systems House, Inc., contact TSH at 1-800-MDS-5556, or email sales@tshinc.com



The Systems House, Inc.

Software Solutions for Distributors

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